



**New York Association
For
Healthcare Quality, Inc.**

is proud to present

**Health Care Quality
and The Rapidly
Changing Landscape**

**Friday, April 12, 2013
8:00 am - 4:00 pm**

Conference at:

**Long Island University
Brooklyn Campus**
1 University Plaza, Room LLC-122
Brooklyn, New York

www.nyahq.org

VISION/MISSION

NYAHQ VISION STATEMENT

An image of our desired future

- The New York Association for Healthcare Quality will be the leader and expert in healthcare quality in New York State. Our membership influences policy and practice at the state and national level, sharing innovative ideas and building on our diversity, to shape and define the future of healthcare quality.

NYAHQ MISSION STATEMENT

What the organization is here to do

- The Mission of the New York Association for Healthcare Quality is to promote quality throughout the healthcare delivery system through education and dissemination of information.

BOARD OF DIRECTORS

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Roslyn L. Shein, MA, BS, RN, CPHQ

CONTINUING EDUCATION CREDITS

This activity will be submitted to the National Association of Healthcare Quality for CPHQ CE credit.

DIRECTORS-AT-LARGE

Jaycynth V. Blackman, MA, BSN, RN, MBA, CPHQ

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Debra Goldman

Administrative Assistant

PROGRAM

NYAHQ is proud to present "Health Care Quality and The Rapidly Changing Landscape" an educational opportunity for Healthcare and Quality Management Professionals.

Attendees at this conference will learn about:

- External trends and events that are transforming hospitals from independent organizations to components of Accountable Care Organizations.
- The strategies and tools used in TeamSTEPPS® to promote surgical/procedural safety
- Looking beyond traditional resources for improvement in stroke outcomes
- How Lean and Project ReD is used to reduce re-admission rates for Heart Failure

AGENDA

- 8:45 am to 9:05 am **Registration and Continental Breakfast**
- 9:05 am to 9:15 am **Opening Remarks**
- 9:15 am to 10:30 am Keynote Address
Hospital Challenges in a Post-Reform World
Karen S. Heller
Executive Vice President Health Economics and Finance Greater Greater New York Hospital Association
- 10:30 am to 10:45 am **BREAK**
- 10:45 am to 12 noon **Changing Culture Through Team STEPPS® and Patient Simulation**
Annette Charette, RN, MS
Assistant Director, Institute for Clinical Excellence/Quality North Shore-LIJ Health System
- 12:00 to 1:00 pm **LUNCH**
- 12:30 pm to 1:30 pm **Using Lean and Project ReD (Re-engineered Discharge) Methodology**
Patsy Jones, RN, MN, CPHQ
Associate Executive Director, Regulatory Affairs/Quality Management Metropolitan Hospital Center
- 2:30 pm to 3:00 pm **BREAK**
- 2:45 pm to 3:45 pm **Reducing Aspiration Risk in Stroke Patients through an Improved Dysphagia Screening Process**
Angelina M. Roche, BPS, RN, CPHQ
Stroke Program Clinical Coordinator Faxton-St. Lukes's Healthcare
- 3:45 pm **Closing and Evaluation**

WHO SHOULD ATTEND

- Healthcare Quality/Performance Improvement Professionals
- Risk Managers
- Chief Nursing Officers
- Medical Directors
- Critical Care Managers
- Infection Prevention Specialists
- JCAHO/DNV Liaisons
- Nurse Managers
- Educators
- Physicians
- Clinical Data Specialists

TRANSPORTATION:

This meeting is easily accessible by Subway:
2, 3, 4 or 5 to Nevins Street Station
M, Q, B, R to DeKalb Avenue Station
A, C or G to Hoyt-Schermerhorn S. Station

Parking:

parking is available next to the building,
enter on DeKalb Avenue and across the street
from LIU on Flatbush Avenue

REGISTRATION FORM: Healthcare Quality and the Rapidly Changing Landscape

April 12, 2013

Name: _____ Title: _____
Facility/Org: _____
Address: _____ City: _____ State: _____ Zip: _____
Phone: _____ E-mail: _____
Paid Members (\$85) _____
Non-Member (\$185) _____
SAVE \$45! _____
NEW Member & Registration (\$140) _____

You may use a photocopy of this form for additional registrants. (registration deadline April 3, 2013)

Please make check payable to **NYAHQ**. Mail to: **NYAHQ** 150 Veterans Memorial Highway, #409, Commack, NY 11725
ph (631) 864-1960 fax (631) 864-8397 • email: dgoldman@NYAHQ.org

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