



**New York Association
For
Healthcare Quality, Inc.**

is proud to present

**The Journey Ahead
in Quality/Regulatory
Affairs**

**Friday, November 22, 2013
8:30 am - 3:30 pm**

Conference at:

South Nassau Communities Hospital
One Healthy Way
1st Floor, Conference Room A
Oceanside, New York 11572

www.nyahq.org

VISION/MISSION

NYAHQ VISION STATEMENT

An image of our desired future

- The New York Association for Healthcare Quality will be the leader and expert in healthcare quality in New York State. Our membership influences policy and practice at the state and national level, sharing innovative ideas and building on our diversity, to shape and define the future of healthcare quality.

NYAHQ MISSION STATEMENT

What the organization is here to do

- The Mission of the New York Association for Healthcare Quality is to promote quality throughout the healthcare delivery system through education and dissemination of information.

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PROGRAM

NYAHQ is proud to present *The Journey Ahead in Quality and Regulatory Affairs* an educational opportunity for Healthcare Administrators, Risk Management, Clinicians, Nurses, Discharge Planners and Quality Professionals.

Attendees at this conference will learn how to:

- Better understand the current regulatory environment and the evolution of observation services in NYS
- Inform professionals working in QI activities about their role in improving community health; and inter professional education
- Describe barriers and solutions for patient throughput in the Emergency Department, understand the use of technological advances in patient tracking; and recognize the opportunities for improved interdisciplinary rounding and hand-off communications

AGENDA

- 8:30 am **Registration and Continental Breakfast**
- 9:00 **Welcome, Opening Remarks**
Barbara Nealand, RN, BS, LNC
President, NYAHQ
- 9:15 am **Observation Regulations in Current Environment**
Fred Heigel
Vice President Health System Redesign & Regulatory Affairs
 HANYS
and
Lorraine Ryan, B.S.N., M.P.A., Esq.
Senior Vice President Legal, Regulatory, and Professional Affairs
 GNYHA
- Moderator: **Patricia Jones, RN, MN, CPHQ**
Associate Executive Director, Regulatory Affairs/Quality Management
 NYCHHC
- 10:45 **BREAK**
- 11:00 am **“Big Picture” Quality: The Population Health Role of QI**
Nathan Boucher, PA-C, MS, MPA, CPHQ
Director of Graduate Education
Assistant Professor
 Physician Assistant Program
 Touro College, School of Health Sciences
 New York City
- 11:45 am **LUNCH**
- 1:00 pm **Throughput, Transparency, Technology and Teamwork**
Maryann Demeo, B.S.N., M.P.A., RN
 South Nassau Communities Hospital
 Oceanside, New York
- 2:15 pm **Q and A Adjournment**

WHO SHOULD ATTEND

- Healthcare Quality Professionals/ Risk Management Professionals
- Chief Nursing Officers
- Administrators
- Clinicians
- Nurses
- Discharge Planners
- Those responsible for health care policies at the unit, organization or the system level
- Chief Nursing Officers
- Patient Logistics Personnel
- Information Technology staff
- Students

TRANSPORTATION:

The hospital is located at One Healthy Way, Oceanside, just off Merrick Road between Oceanside Road and Washington Avenue.



Go to

<http://www.southnassau.org/welcome/directions.cfm>
 for directions by car and public transportation.

CONTINUING EDUCATION CREDITS

This activity will be submitted to the National Association of Healthcare Quality for CPHQ CE credit.

REGISTRATION FORM: The Journey Ahead in Quality/Regulatory Affairs

November 22, 2013

Name: _____ Paid Members (\$85) _____
 Title: _____ Non-Member (\$185) _____
 Facility/Org: _____ SAVE \$45! _____
 Address: _____ NEW Member & _____
 City: _____ State: _____ Zip: _____ Registration (\$140) _____
 Phone: _____ E-mail: _____

You may use a photocopy of this form for additional registrants. (registration deadline November 15, 2013)

Please make check payable to **NYAHQ**. Mail to: **NYAHQ** 150 Veterans Memorial Highway, #409, Commack, NY 11725
 ph (631) 864-1960 fax (631) 864-8397 • email: dgoldman@NYAHQ.org

Or pay by credit card (Mastercard, Visa or American Express)

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CONFERENCE REGISTRATION